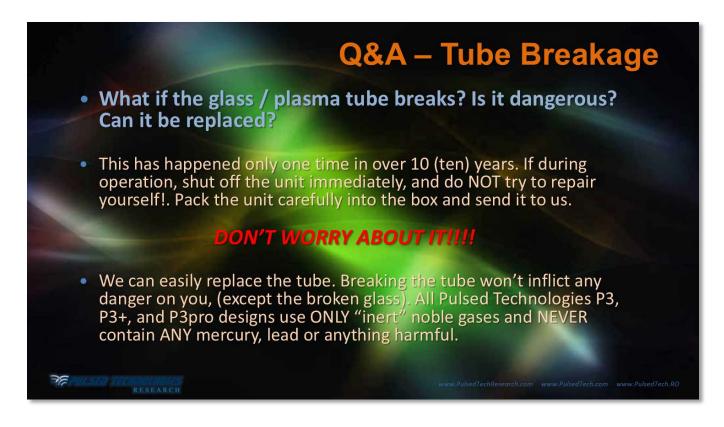
What if the glass / plasma tube breaks? Is it dangerous? Can it be replaced?



Breakage of the plasma tube is rare but can occur. When this has happened, it was a result of having an item dropped directly on the glass tube itself.

DON'T WORRY ABOUT IT!!!

The largest danger is from the broken glass itself. The Nobel gases used are totally inert and completely safe. We **NEVER EVER USE MERCURY!!!!** ...and NEVER WILL!

Do NOT try to repair the unit yourself! THAT would not be safe!



Simply turn the unit off if it was running and unplug it from the wall.

Pack the unit and return for repair. This can be easily and (usually) quickly done at our service centers.